

CANADIAN ENGLISH LANGUAGE PROFICIENCY INDEX PROGRAM

CELP

IP*Practice papers · Study booklet*

AUGUST 2026

INSIDE THIS BOOKLET

SECTION 1	Listening	38 questions	≈ 47–55 minutes
SECTION 2	Reading	38 questions	≈ 55–60 minutes
SECTION 3	Writing	2 tasks	≈ 53 minutes
SECTION 4	Speaking	8 tasks	≈ 15–20 minutes

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A practice booklet to print or complete on screen. Answer keys for the listening and reading components are provided at the end.

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ANSWER KEYS	<i>Listening & Reading</i>	Answer keys

HOW TO USE THIS BOOKLET

- Work through one component at a time, keeping to the duration shown.
- For the listening component, open the audio links from the digital booklet.
- Mark your answers, then check them against the answer keys at the end.

Listening

38 questions **Duration** ≈ 47–55 minutes

Open the audio link for each part, listen, then choose the single best answer for each question. In the real test each recording plays once.

PART 1

Listening to Problem Solving

▶ Dialogue

▶ Dialogue

▶ Dialogue

1 Why is the man calling the music shop?

- ☐ A He is asking whether he can switch from an acoustic guitar to an electric one next month.
- ☐ B He was given a rental instrument that does not meet the performance needs he booked for.
- ☐ C He needs help learning how to connect a rented guitar to stage equipment.
- ☐ D He wants to cancel a booking because the original guitar was damaged.

2 Why does the problem matter right away for the man?

- ☐ A He has already paid extra for insurance on a larger model.
- ☐ B He promised to return the guitar before the shop closes this afternoon.
- ☐ C He has a show later and needs an instrument that works with amplified sound.
- ☐ D He must bring the instrument to a lesson where only one brand is allowed.

3 What does the woman's response suggest about her attitude?

- ☐ A She thinks the damaged guitar should still be usable for one night.
- ☐ B She is mainly focused on charging him for an upgrade.
- ☐ C She doubts the man booked the correct item in the first place.
- ☐ D She accepts that the shop caused the issue and tries to find a fair workaround.

4

Given the man's constraints, which solution fits him better than the Uptown replacement?

- ☐ A Testing the in-store electric after a quick setup at the current branch
- ☐ B Having the courier bring the acoustic electric later that night
- ☐ C Waiting for the original damaged guitar to be repaired before the evening show
- ☐ D Paying the extra fee and travelling to the other branch by transit

5

Why is the courier option rejected?

- ☐ A The delivery charge would cancel out the waived price difference.
- ☐ B Its arrival time would be too late for when he needs to perform.
- ☐ C The driver can only deliver to customers who booked in person.
- ☐ D The man does not want any guitar arriving at the performance venue.

6

By the end of this recording, how has the man's position changed?

- ☐ A He decides to postpone the showcase until the reserved model is available.
- ☐ B He agrees to take the beginner instrument because he mainly strums anyway.
- ☐ C He becomes willing to accept a different type of guitar if he can try it first.
- ☐ D He insists that only an acoustic electric from the other branch will do.

7

Why is the final arrangement a reasonable solution for both speakers?

- ☐ A It avoids any need for testing because the tech guarantees the guitar will match the man's usual instrument.
- ☐ B It shifts responsibility to the Uptown branch, which now has to prepare the replacement for tonight.
- ☐ C It restores the exact booked model before the performance while keeping the original contract unchanged.
- ☐ D It gives the man a workable instrument quickly and lets the shop correct the mistake without adding new costs.

8

What will most likely happen immediately after this conversation?

- ☐ A The woman will prepare the guitar and paperwork while the man gets ready to try it in another room.
- ☐ B The man will leave for Uptown to compare both available guitars before deciding.
- ☐ C The man will return the practice model on Monday and book a new rental for the following weekend.
- ☐ D The woman will arrange a same-evening courier and call the venue with an updated arrival time.

PART 2

Listening to a Daily Conversation

► Dialogue

9

What is the main purpose of this conversation?

- ☐ A They are working out how she can fit a new hobby into her work schedule.
- ☐ B They are catching up about how her first music class went and whether it suits her.
- ☐ C They are deciding whether to switch from group music classes to private ones right away.
- ☐ D They are comparing different instructors at a studio near the market.

10

How does the woman feel about the class by the end of the conversation?

- ☐ A She is embarrassed and wishes she had started with a more advanced group.
- ☐ B She is relieved it was easy and did not require much effort.
- ☐ C She is more positive than she expected to be and ready to continue.
- ☐ D She is disappointed because the class was less musical than she expected.

11

Why does the location of the studio matter to the woman?

- ☐ A It is close enough for her sister to attend the same class with her.
- ☐ B It gives her time to stop at the market before class and buy supplies.
- ☐ C It lets her arrive early enough to get extra help from the instructor.
- ☐ D It makes it more likely she'll stick with the class when it gets harder to go out.

12 Which option best describes something the woman considered before the class but did NOT end up deciding?

- ☐ A She thought private instruction might be the better choice, but the group setting worked out.
- ☐ B She assumed the class would be near her home, but it turned out to be farther than expected.
- ☐ C She planned to buy her own keyboard first, but now she will borrow one.
- ☐ D She expected the other students to be highly competitive, but they were not.

13 What is the woman most likely to do next?

- ☐ A Sign up for private lessons because the rhythm work was too basic.
- ☐ B Try to get an instrument to practise on and return to the Saturday class.
- ☐ C Quit before winter and look for a hobby that feels less structured.
- ☐ D Ask the instructor to move her into a quieter class after next week.

PART 3

Listening for Information

► Dialogue

14 What is the woman mainly doing in this conversation?

- ☐ A Explaining how to sell pottery through the studio's events
- ☐ B Helping him sort out which type of membership matches his experience and schedule
- ☐ C Describing the materials beginners must buy before any class
- ☐ D Comparing evening instructors and their teaching styles

15 Suppose the man passes the skills check and wants to come in four evenings one week. Based on the rules, which option would still limit him?

- ☐ A Neither practice plan, because both stop members after three visits a week
- ☐ B The evening course, because supervised time only happens on Saturdays
- ☐ C Unlimited, because evening reservations have a weekly maximum
- ☐ D Flex, because all evening use must be approved by an instructor

16 Why does the studio require the skills check before letting some people use a practice membership?

- ☐ A It measures how quickly they can finish enough pieces to use shelf space well
- ☐ B It decides whether they qualify for free clay and firing in a course plan
- ☐ C It shows whether they prefer evening bookings or weekend bookings
- ☐ D It confirms they can work safely and manage the full studio routine on their own

17 Which statement describes an exception or limit to a general membership benefit?

- ☐ A Practice members may book studio time, but Flex does not allow Saturday afternoon use
- ☐ B Practice members can always keep advance bookings after repeated late cancellations
- ☐ C All members have to pay separately for glazes, even in courses
- ☐ D Course members receive unlimited clay as long as they attend evenings

18 Why does the woman recommend the six-week evening course for him right now?

- ☐ A It is the only plan that includes tools and glazes
- ☐ B It should build his skills first and may prevent him from paying for a plan that doesn't suit him yet
- ☐ C It lets him avoid all cancellation penalties in the future
- ☐ D It gives him more evening bookings each week than Unlimited

19 By the end of the conversation, what will the man probably understand or do next?

- ☐ A He'll most likely book Unlimited now and rely on same-day openings every week
- ☐ B He'll likely skip classes and ask only for weekend access through a skills check exemption
- ☐ C He'll likely begin with the evening course and decide on a practice plan afterward if he becomes eligible
- ☐ D He'll probably choose Flex immediately because it includes clay for beginners

PART 4

Listening to a News Item

► News

- 20** The report suggests the council's decision matters mainly because it could
- ☐ A solve the city's summer heat problem across every neighbourhood
 - ☐ B turn unused urban space into a small but practical food source
 - ☐ C reduce the need for grocery stores in the industrial district
 - ☐ D shift most local food production away from rural suppliers
- 21** The former shipping building was selected for the pilot because its condition would likely
- ☐ A let BrightPatch avoid paying for new irrigation equipment
 - ☐ B prove that older industrial sites are cooler than other roofs
 - ☐ C allow the project to move ahead without major structural work
 - ☐ D make it easier to expand the farm into the warehouse interior
- 22** The estimate of 18 tonnes a year is used in the report to show that the farm would
- ☐ A produce too little to justify repairs to the building
 - ☐ B match the output of several wholesale farms outside the city
 - ☐ C serve restaurants only during periods of transportation delays
 - ☐ D supply a limited local market rather than transform the whole system
- 23** The outside growers are doubtful about the pilot largely because they believe it will
- ☐ A receive attention despite being less economical than conventional farming
 - ☐ B draw business away from small retailers within five kilometres
 - ☐ C depend on heat waves to make urban food production worthwhile
 - ☐ D force rural farms to compete during the late spring harvest
- 24** If the pilot unfolds as described, the most likely next step will be that the city
- ☐ A extends the pilot immediately to all vacant industrial properties
 - ☐ B uses the results to decide whether similar buildings could be adapted
 - ☐ C requires grocery stores to buy herbs and greens from BrightPatch
 - ☐ D replaces support for rural agriculture with more rooftop projects

Listening to a Discussion

► Dialogue

- 25** The man's view on the best delivery timing later becomes more qualified because he
- ☐ A decides Sunday is worth the extra staffing cost after all
 - ☐ B insists weekday evenings are the only realistic option for home deliveries
 - ☐ C moves away from a simple Saturday plan and accepts a smaller Friday pilot
 - ☐ D drops the freshness concern and focuses mainly on office demand
- 26** The woman in speaker_1 and the woman in speaker_3 differ on delivery timing mainly because one stresses product quality while the other stresses
- ☐ A the need to prioritize office workers over families
 - ☐ B marketing language for a limited trial launch
 - ☐ C bakery staffing levels during holiday periods
 - ☐ D practical access limits at residential buildings
- 27** The woman in speaker_1 partly accepts the office idea because it could protect freshness, but she resists the full suggestion since
- ☐ A the Sunday portion would raise labour costs beyond what the launch can bear
 - ☐ B the partner buildings refused to host lockers on weekends
 - ☐ C the preorder page was designed around evening delivery windows
 - ☐ D the office customers had already said they preferred Saturday instead
- 28** A plan the group discusses but does not keep as the phase-one solution is the one that
- ☐ A limits service to a pilot and manages expectations carefully
 - ☐ B combines Friday office drop-offs with Sunday home deliveries
 - ☐ C starts with a narrower area before expanding later
 - ☐ D uses lockers to reduce failed drop-offs in selected locations

29

The man's repeated comments suggest he is especially concerned about

- ☐ A whether condo managers dislike commercial deliveries in general
- ☐ B protecting families from being overlooked by office-focused marketing
- ☐ C operational problems that could create unhappy customers
- ☐ D whether the bakery can produce enough pastries at dawn

30

The man and the woman in speaker_1 would most likely agree that an early launch should

- ☐ A wait until Saturday access rules are fully settled across all buildings
- ☐ B aim for the widest possible coverage even if some orders arrive late
- ☐ C focus on home subscribers because office demand is less dependable
- ☐ D stay limited if that helps the service meet the standard it promises

31

The final phase-one compromise makes the most sense because it balances freshness and budget concerns with

- ☐ A a workaround for access restrictions without paying for Sunday labour
- ☐ B a switch to evening home delivery when traffic calms down
- ☐ C a decision to abandon partner buildings and use direct couriers only
- ☐ D a promise to include all residential customers from the beginning

32

After the group settles on the pilot, the woman in speaker_3 is expected to

- ☐ A negotiate overtime rates with the bakery's union crew for Sundays
- ☐ B check whether residential buildings might allow a later weekend delivery window
- ☐ C rewrite the preorder page to remove any mention of a pilot launch
- ☐ D sign three more office buildings up for locker installation immediately

PART 6

Listening to Viewpoints

► Viewpoints

- 33** The sharpest contrast between consumer advocates and manufacturers lies in whether repair access should be treated mainly as
- A** a way to help authorized service centres manage demand more efficiently
 - B** a buyer's normal right, or a controlled process limited by security and liability concerns
 - C** an environmental measure that should apply only to older, energy-hungry devices
 - D** a temporary fix until electronics become cheap enough to replace routinely
- 34** The position of independent repair shop owners is best described as
- A** full access for any repairer, because market competition matters more than product safety
 - B** opposition to regulation, since certification would mostly burden small businesses
 - C** broader repair access, but with formal standards for work on more complex devices
 - D** support for the current authorized-only model, provided companies shorten waiting times
- 35** The environmental researchers' caution rests on the underlying idea that sustainability should be judged by
- A** how strongly consumers prefer keeping familiar devices instead of learning new ones
 - B** whether manufacturers disclose enough information to outside technicians
 - C** how many local repair jobs a policy creates in smaller communities
 - D** the overall impact across a product's continued use, not just whether it can be fixed
- 36** The narrator's own stance is closest to
- A** supporting a right to repair in principle, while limiting it through risk-based safeguards
 - B** accepting manufacturers' objections as sufficient reason to keep repair tightly restricted
 - C** preferring environmental criteria alone to decide whether any device should be repaired
 - D** endorsing unrestricted repair because safety concerns are mostly strategic exaggerations

37 Both manufacturers and independent repair shop owners would most likely accept a policy that

- ☐ **A** requires all repairs to go through company-run service networks in every community
- ☐ **B** sets certification rules for higher-risk repairs while still allowing some broader access
- ☐ **C** replaces repair standards with energy-efficiency thresholds for older devices
- ☐ **D** guarantees unlimited public access to software tools for all electronics

38 The recommendation most consistent with the narrator's conclusion would be to

- ☐ **A** focus public policy on discouraging ownership of short-lived electronics altogether
- ☐ **B** delay any regulation until manufacturers voluntarily expand authorized repair options
- ☐ **C** create a tiered repair framework that opens common fixes but imposes extra conditions on sensitive products
- ☐ **D** let environmental researchers decide case by case which devices may legally be repaired

SECTION 2

Reading

38 questions **Duration** ≈ 55–60 minutes

Read each text, then choose the single best answer for each question.

PART 1

Reading Correspondence

Read the message and the reply. Answer the questions about the message, then for each numbered blank in the reply choose the word or phrase that fits best.

Reading Part 1: Reading Correspondence

Samples finally reached the expo hall

Hi Naomi,

How have you been? I meant to write right after the HomeTech Expo, but the week after was chaos at the shop. We launched the new compact espresso grinder, and between staff training and a surprise visit from a reviewer at Kitchen Orbit, I barely sat down. Still, I wanted to tell you what happened with the display samples you shipped, because the whole thing turned into a much bigger drama than either of us expected.

As you know, I was due to set up our booth at the Arbour Point Convention Centre by 3:00 p.m. on Saturday. Your three cartons were supposed to arrive Friday at our hotel, the Larkspur Suites, so I could label everything calmly that evening. Instead, when I checked in, the front desk had only one box, and even that one had a torn side. The clerk said a courier from JetParcel had dropped it off without a signature and rushed away. I spent nearly an hour calling their service line, then another twenty minutes filling out the tracing form on their website while sitting in the lobby with my laptop balanced on my suitcase. At first they insisted all three cartons had been delivered to "the venue," which made no sense because the expo office was closed that night. By 9:30, a dispatcher finally admitted the driver had confused Larkspur Suites with Larkhall Theatre across town. I grabbed a cab there, but the theatre manager had already locked the loading door and gone home. Luckily, a custodian was still mopping the foyer. He let me in, helped me compare tracking numbers, and found the two missing cartons behind a stack of stage lights. By the time I got back to the hotel, it was after midnight and I still had to re-pack the damaged grinder stand with packing tape borrowed from reception.

The good news is that nothing essential was lost. One brochure holder cracked, and the black table runner was stained, so our booth looked less polished than planned, but the machines worked and visitors stayed interested. In fact, the live demo at 11:00 the next morning drew a better crowd than last year because people were curious about the grinder's quieter motor.

I'm writing partly to thank you for packing the actual units so carefully, and partly to ask a favour. Could you send me the invoice number and the original JetParcel booking confirmation? I want to file a proper claim before the end of the month, and their form asks for both. Also, if you still have the digital banner file, please resend it. The printed one survived, but after this weekend I'd rather keep a backup of everything.

Best,

Eli Mercer

Owner, Brass Lantern Kitchen

Re: Samples finally reached the expo hall

Hi Eli,

What a miserable chain of mix-ups. I'm relieved the machines themselves were fine, especially after the cartons ended up at (7) _____ instead of your hotel. I'll forward the JetParcel booking confirmation this afternoon, and the invoice number is BLK-4472. For the claim, it may help to mention that the damaged stand had to be secured with tape from (8) _____.

I've also attached the banner file again in both PDF and PNG formats, so you should be covered if the printer asks for a different version. If JetParcel argues that everything was delivered on time, remind them that the expo office was already closed, (9) _____ their explanation doesn't really hold up. I was going to suggest replacing the stained table runner before Sunday's demo, but (10) _____ that no longer matters. Even so, next time let's ship a day earlier and mark the cartons with the hotel name in larger type, (11) _____ the driver can't confuse the address so easily.

Take care,
Naomi Chen
Product Coordinator

1 The writer's main point is

- ☐ A the hotel staff mishandled the event
- ☐ B a shipping error nearly disrupted the booth
- ☐ C the new grinder needs redesigning
- ☐ D the expo drew fewer visitors than expected

2 The writer wrote this message to

- ☐ A ask Naomi to attend next year's expo
- ☐ B apologize for sending incomplete samples
- ☐ C describe the problem and request claim details
- ☐ D complain that the hotel damaged the cartons

3 The trouble became clear on Friday night because

- ☐ A the courier refused to show tracking numbers
- ☐ B the reviewer noticed a missing display
- ☐ C the expo office rejected the shipment
- ☐ D only one of the expected boxes had arrived

4 The writer was able to recover the missing cartons mainly because

- ☐ A someone still inside the theatre helped locate them
- ☐ B the theatre manager returned to unlock the door
- ☐ C the hotel receptionist checked the labels carefully
- ☐ D the dispatcher drove them across town

5 The message expresses

- ☐ A doubt that the claim will be accepted
- ☐ B frustration mixed with appreciation
- ☐ C anger with Naomi for poor packing
- ☐ D regret about attending the expo

6 Despite the delivery problems, the expo result was

- ☐ A worse than the previous year
- ☐ B cancelled until the next morning
- ☐ C better than the writer feared
- ☐ D saved by the printed banner

7 Blank 7

- ☐ A the convention centre
- ☐ B Kitchen Orbit
- ☐ C Brass Lantern Kitchen
- ☐ D Larkhall Theatre

8 Blank 8

- ☐ A hotel reception
- ☐ B the expo office
- ☐ C the courier driver
- ☐ D the theatre custodian

9

Blank 9

☐ A meanwhile

☐ B so

☐ C instead

☐ D unless

10

Blank 10

☐ A once the banner was printed

☐ B before the crowd arrived

☐ C since the demo already went well

☐ D if the brochure holder cracked

11

Blank 11

☐ A even if

☐ B although

☐ C as if

☐ D so that

PART 2

Reading to Apply a Diagram

Read the information in the diagram and the message, then answer the questions.

Reading Part 2: Reading to Apply a Diagram

ForgeLane Makerspace Team Access Guide

ForgeLane Makerspace

18 Briar Quay, Unit 5, Alderwick

Contact: hello@forgelane.studio | 555-0184

Plan | Best for | Access hours | Guests included | Storage | Training credit | Monthly fee | Notes

--- | --- | --- | --- | --- | --- | --- | ---

Bench Basic | solo hobby users | Tue-Thu 6 p.m.-10 p.m.; Sat 10 a.m.-4 p.m. | 0 | 1 small shelf | none
| \$79 | Laser cutter not included

Build Team | 2-4 coworkers sharing benches | Mon-Fri 5 p.m.-10 p.m.; Sat-Sun 9 a.m.-6 p.m. | 2 per
month | 1 locking cabinet | 1 safety refresher for each member | \$249 | Add one more member for
\$45

Prototyper Plus | teams needing weekday daytime access | Mon-Fri 8 a.m.-10 p.m.; Sat 9 a.m.-4 p.m.
| 4 per month | 2 locking cabinets | 2 machine inductions for each member | \$389 | Material
discount: 10%

Night Fabricator | late-shift users | Daily 8 p.m.-1 a.m. | 1 per month | 1 rolling bin | 1 welding
orientation for each member | \$219 | Minimum 3-month term

*All plans cover up to 4 named members unless an add-on is listed; taxes are extra.

Message

To: Priya

From: Nolan

Subject: Makerspace options for our sample-build team

Hi Priya,

I went through the ForgeLane chart because we need a shared place to build packaging mock-ups after work. Bench Basic is out right away: its hours are too narrow, and with four of us we'd still have no guest visits for clients. Night Fabricator is tempting on price, but finishing at 1 a.m. makes it (1) _____ for our usual routine, especially when we start early the next day.

That leaves Build Team and Prototyper Plus. Build Team seems (2) _____ if we only care about evening access, since it already covers up to four members and even includes a cabinet. Still, Prototyper Plus gives us daytime weekday entry, which would help when the printer jams and someone needs to drop by before dinner. It also includes more guest visits and machine inductions, so it feels (3) _____ for a team that keeps testing new materials.

The catch is cost. Before tax, Prototyper Plus would be (4) _____ than Build Team each month. Even so, if we expect client drop-ins and daytime fixes, I think the extra flexibility may be worth it. Unless you strongly prefer the cheaper plan, I'd lean toward (5) _____ and then reviewing after a month.

Best,

Nolan

Product Development Coordinator

12

Blank 1

☐ A the safest choice

☐ B less practical

☐ C more affordable

☐ D easy to fit in

13

Blank 2

☐ A hard to justify

☐ B too restrictive

☐ C like the sensible pick

☐ D better for late nights

14

Blank 3

☐ A the cheaper compromise

☐ B less equipped at first

☐ C too limited for guests

☐ D more future-proof

15

Blank 4

☐ A \$140 more

☐ B almost the same price

☐ C \$389 cheaper

☐ D \$45 lower

16

Blank 5

☐ A keeping Bench Basic

☐ B starting with Prototyper Plus

☐ C asking for Night Fabricator

☐ D adding a fifth member

17 Why is Nolan comparing guest visits and daytime access?

- ☐ A He wants a plan for weekend classes.
- ☐ B He plans to reduce the team size soon.
- ☐ C His team may need client meetings and quick fixes.
- ☐ D His company only works overnight.

18 The writer seems

- ☐ A fully committed to the cheapest option
- ☐ B annoyed by Priya's earlier decision
- ☐ C uninterested in extra training
- ☐ D cost-aware but open to paying more

19 What will Nolan most likely do next if Priya agrees with him?

- ☐ A Choose the daytime-access plan
- ☐ B Book Night Fabricator for three months
- ☐ C Register only two team members
- ☐ D Ask to remove all guest access

PART 3

Reading for Information

Read the following passage. Decide which paragraph, A to D, has the information given in each statement below. Select E if the information is not given in any of the paragraphs.

Reading Part 3: Reading for Information

How the Lantern Lane Night Market Turned Surplus Food into a Local Event

A

Lantern Lane Night Market began in Brindle as a practical fix for a waste problem, not as a tourist attraction. Six years ago, growers from the outer valley were discarding crates of vegetables that looked unusual or ripened all at once, while small restaurants in town were paying high prices for regular stock. A food co-op called Ember Basket proposed an evening market that would open after farm deliveries ended, letting sellers bring whatever remained unsold that day. The municipality lent a vacant bus depot for a three-month trial, waived stall fees for the first season, and required vendors to post both original and reduced prices so shoppers could see the discount clearly.

B

What kept the market from collapsing after the novelty faded was its unusual selling system. Instead of renting the same booth every week, farmers reserve spaces only after counting their leftover harvest, so the number of stalls changes from night to night. A digital board at the entrance lists products in broad categories—greens, fruit, baking, prepared meals—because customers found detailed lists out of date within minutes. To reduce lineups, volunteers issue coloured tokens to those waiting for high-demand items; once a colour is called, that group may enter a marked section for ten minutes. Although the arrangement looks strict, sales records show it reduced arguments and sped up turnover.

C

The market also reshaped buying habits in ways organisers did not expect. At first, most visitors arrived near closing time, assuming prices would drop sharply, but many popular items were gone by then. In response, stallholders began offering "cook-tonight bundles": mixed bags of produce paired with a recipe card from participating chefs. Those bundles sold particularly well to apartment residents, who often wanted variety without buying full-sized ingredients. A later survey by Cinder Field College found that regular shoppers were throwing out less food at home, partly because the bundles encouraged meal planning and partly because shoppers became more willing to use produce with cosmetic flaws.

D

Even with those gains, the market faces limits that its supporters readily admit. It operates only from late spring to early autumn, since the depot has no heating and nearby residents objected to delivery trucks idling on cold mornings. Health inspectors also barred vendors from taking back unsold ready-to-eat dishes once they had been displayed, which cut profit margins for several small kitchens. Organisers are testing two responses: a pre-order pickup window for winter preserves and a shared processing room where surplus fruit can be turned into jam or sauce before sale. Neither measure, however, will solve the central issue that supply rises and falls unpredictably with weather.

20 The project was first introduced as a short-term measure to deal with produce that sellers could not move through normal channels.

☐ A A

☐ B C

☐ C B

☐ D D

☐ E E

21 A flexible space-booking method was adopted so participation could match whatever quantity suppliers had left on a given evening.

☐ A D

☐ B B

☐ C C

☐ D A

☐ E E

22 One study suggested that people who attended regularly became better at planning meals and therefore wasted less food at home.

☐ A A

☐ B B

☐ C C

☐ D D

☐ E E

23 The article mentions that year-round operation is impossible at present because of both building conditions and neighbourhood concerns.

☐ A C

☐ B E

☐ C A

☐ D D

☐ E B

24 Shoppers were allowed to compare the standard charge with the lower market amount because this information had to be displayed openly.

☐ A C

☐ B B

☐ C D

☐ D E

☐ E A

25 The entrance screen was replaced by printed handouts after buyers complained that the electronic system changed too quickly to follow.

☐ A E

☐ B C

☐ C D

☐ D B

☐ E A

- 26 People living in smaller homes were especially drawn to a ready-made combination that offered several ingredients without large quantities of each.

☐ A A

☐ B C

☐ C D

☐ D B

☐ E E

- 27 Inspectors later permitted food businesses to reclaim unsold prepared dishes as long as those items were chilled immediately after closing.

☐ A A

☐ B B

☐ C E

☐ D C

☐ E D

- 28 According to the passage, the trial season succeeded mainly because visitors from other towns turned the market into a major tourist stop.

☐ A A

☐ B B

☐ C C

☐ D E

☐ E D

PART 4

Reading for Viewpoints

Read the article and the comment that follows it, then answer the questions.

Reading Part 4: Reading for Viewpoints

Paying Someone Else to Wait

In the fictional city of Temby, a new service has turned an old annoyance into a small but heated public debate. Several walk-in clinics now let patients hire app-based "line holders" who check in early, sit in the waiting room, and alert the patient when the doctor is nearly ready. Supporters call it a practical fix for busy people; critics say it quietly rewards those who can afford to skip an inconvenience everyone else still faces.

For Nisha Cormac, founder of QueueBee, the service is simply a response to a broken routine. "People already lose half a day to uncertainty," she said. Her company sends trained workers to hold a place, share updates, and leave if clinic staff object. Cormac argues that parents, shift workers, and people with mobility issues benefit most. She rejects the claim that QueueBee buys better care. "The patient still sees the doctor in the same order. We just replace dead time with useful time," she said.

Not everyone accepts that distinction. Owen Pellet, who manages a family pharmacy beside one of the busiest clinics, said the practice changes the mood of the room even if the medical order remains untouched. "When patients realize the person waiting isn't actually sick, they feel the system is being gamed," he said. Pellet has watched arguments break out at the front desk, especially on stormy days when seats are scarce. In his view, line holding turns a shared inconvenience into a visible status marker.

More cautiously, health-policy researcher Dr. Mirela Voss said both sides are overlooking how fragile waiting-room systems already are. Many clinics, she noted, were designed for paper sign-in sheets, not multiple family members, food-delivery couriers, and now paid stand-ins moving in and out. "The problem isn't only fairness; it's verification," she said. If staff cannot tell who is present, they may call the wrong person, delay appointments, or spend scarce time policing the room. Even so, Voss added that banning line holders outright could hurt patients whose jobs penalize lateness.

A glimmer of support has come from some employers. Javed Ko, who runs a metal shop on the east edge of Temby, said he has reimbursed workers for the service twice during peak production weeks. "If someone disappears for four hours, everyone else's shift gets harder," he said. Still, Ko admitted he would rather see clinics adopt timed booking windows than normalize a workaround. Paying for someone to wait, he said, may be efficient in the short term, but it leaves the underlying bottleneck untouched.

Complicating matters further, many residents seem less interested in the principle than in the price. In a recent Pulse Lantern poll, respondents split on whether line holding was unfair, yet a larger majority said they would try it during flu season if the fee stayed low. That hesitation suggests the idea is neither a clear abuse nor a clear answer. It is, perhaps more troublingly, the kind of patch people accept when they no longer expect the basic system to improve.

Useful for Some, Awkward for Everyone

I've been a medical office assistant for eleven years, and I read the article with mixed feelings. I understand why Nisha Cormac thinks the service saves people from wasting half a day, because patients often arrive anxious, tired, and unsure how long they will be here. In that sense, (6) _____. However, the article was also right to quote Owen Pellet about the atmosphere in the room. When one person is clearly waiting on behalf of someone else, other patients start whispering, and front-desk staff have to calm them down.

That is why (7) _____. Dr. Mirela Voss seemed closest to the real issue: clinics already juggle confusing arrivals, and adding paid stand-ins makes verification harder. At my workplace, we sometimes call a name twice because the patient stepped outside after sending a relative to hold a chair. So (8) _____. Even so, (9) _____. If clinics offered narrower arrival windows, (10) _____. That would help parents and workers without making the waiting room feel like a place where cash buys flexibility.

29 This article is mainly about

- ☐ A how pharmacies are trying to reduce arguments among flu-season patients
- ☐ B whether employers should cover workers' medical costs
- ☐ C a debate over paying people to keep a clinic place for someone else
- ☐ D why walk-in clinics in Temby are replacing waiting rooms with timed appointments

30 According to Owen Pellet, app-based line holding would likely lead to

- ☐ A better cooperation between clinic staff and nearby businesses
- ☐ B faster treatment for patients who arrive late
- ☐ C fewer complaints because the medical order stays the same
- ☐ D greater resentment in waiting rooms because the arrangement looks unfair

31 Dr. Mirela Voss would probably support which response to the service?

- ☐ A Improving sign-in procedures instead of simply forbidding stand-ins
- ☐ B Letting clinics ignore who is physically present at the time of calling
- ☐ C Expanding line holding because it solves the fairness problem
- ☐ D Giving employers authority to arrange appointments for workers

32 The opening paragraph mainly provides

- ☐ A proof that clinics are responsible for creating the app market
- ☐ B the basic issue and the opposing ways people interpret it
- ☐ C evidence that most residents already approve of the new service
- ☐ D a detailed explanation of how QueueBee trains its workers

33 The author's tone indicates the most support for

- ☐ A banning outside helpers even if some patients are inconvenienced
- ☐ B treating line holding as a harmless convenience with no wider effects
- ☐ C fixing the clinic system rather than relying on paid workarounds
- ☐ D allowing employers to normalize line holding during busy periods

34 Blank 6

- ☐ A every clinic should encourage people to hire stand-ins
- ☐ B Cormac is wrong that uncertainty wastes patients' time
- ☐ C the waiting room becomes calmer for everyone involved
- ☐ D I can see why some patients would pay for that relief

35 Blank 7

- ☐ A I do not see line holding as a simple courtesy
- ☐ B the service should be available only to employers
- ☐ C I think Pellet exaggerated a problem that barely exists
- ☐ D patients should never leave the clinic once they sign in

36 Blank 8

- ☐ A I doubt verification causes any meaningful delays
- ☐ B Voss was right that the system gets harder to manage
- ☐ C staff usually prefer dealing with stand-ins rather than patients
- ☐ D the clinic should reward people who send relatives ahead

37

Blank 9

- ☐ A Pellet's fears about social tension seem completely unfounded
- ☐ B I would support an immediate ban in every clinic
- ☐ C I would not dismiss Cormac's point about workers and parents
- ☐ D Cormac's model proves the current system is already fair

38

Blank 10

- ☐ A paid line holders would become even more necessary
- ☐ B the fairness question would matter much less than the fee
- ☐ C staff would lose track of patients more often
- ☐ D people would have less reason to buy this workaround

SECTION 3

Writing

2 tasks **Duration** ≈ 53 minutes

Complete both tasks, following the prompt and the suggested word count.

About 150-200 words

About 150-200 words

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins or other markings on the paper.

Speaking

8 tasks **Duration** ≈ 15–20 minutes

Prepare, then speak your response aloud for each task, as in real test conditions.

Task 1 - Giving Advice

Talk to Daniel. Give him advice about whether he should take the new job or stay in his current job, and explain your reasons.

Giving Advice

Your coworker Daniel has been offered a new job at another company. The new job pays more money, but it is farther from his home and he is not sure if the longer commute will be worth it. He has asked you what you think he should do.

TASK

Talk to Daniel. Give him advice about whether he should take the new job or stay in his current job, and explain your reasons.

PREPARATION NOTES

Task 2 - Talking about a Personal Experience

Describe this experience in detail. Talk about what happened, when it happened, who was involved, and how you felt. Explain why this achievement was meaningful to you.

Talking about a Personal Experience

Think about a time when you achieved something that was important to you, such as finishing a project, learning a skill, or reaching a personal goal.

TASK

Describe this experience in detail. Talk about what happened, when it happened, who was involved, and how you felt. Explain why this achievement was meaningful to you.

PREPARATION NOTES

Task 3 - Describing a Scene

Describe what is happening in the picture in as much detail as possible, as if you are speaking to someone who cannot see it.

Describing a Scene

You are looking at a picture of a busy place in the community.

TASK

Describe what is happening in the picture in as much detail as possible, as if you are speaking to someone who cannot see it.

PREPARATION NOTES

Task 4 - Making Predictions

Describe what you think will happen next in this scene and explain why, based on what you can see in the picture.

Making Predictions

You are looking at a picture of a busy outdoor farmers' market.

TASK

Describe what you think will happen next in this scene and explain why, based on what you can see in the picture.

PREPARATION NOTES

Task 5 - Comparing and Persuading

First, choose either option A or option B. Then, after you have made your choice, your cousin suggests a newly available option C. Speak to your cousin and persuade him that your original choice is better than option C.

Comparing and Persuading

Your cousin is moving to a new city for a one-year work contract. You are helping him choose a place to live because he wants something practical, comfortable, and within his budget.

TASK

First, choose either option A or option B. Then, after you have made your choice, your cousin suggests a newly available option C. Speak to your cousin and persuade him that your original choice is better than option C.

PREPARATION NOTES

Task 6 - Dealing with a Difficult Situation

Talk to your friend. Explain the situation tactfully, tell them what you have decided to do, and try to maintain the friendship while offering another way to help.

Dealing with a Difficult Situation

Your close friend has asked you to help them move to a new apartment on Saturday morning. You had already promised your sister that you would attend her college graduation ceremony at the same time. Your friend is upset because they are counting on you, and your sister will be disappointed if you miss an important family event. You have decided that you must go to the graduation.

TASK

Talk to your friend. Explain the situation tactfully, tell them what you have decided to do, and try to maintain the friendship while offering another way to help.

PREPARATION NOTES

Task 7 - Expressing Opinions

Do you agree or disagree that working from home is better than working in an office? Give reasons for your opinion and include examples from your own experience or observations.

Expressing Opinions

Some people believe that employees should work from home whenever possible, while others think people work better in an office.

TASK

Do you agree or disagree that working from home is better than working in an office? Give reasons for your opinion and include examples from your own experience or observations.

PREPARATION NOTES

Task 8 - Describing an Unusual Situation

Describe this unusual situation to your sister so she can clearly understand what is happening and why it is surprising.

Describing an Unusual Situation

You are on the phone with your sister, who cannot see where you are.

TASK

Describe this unusual situation to your sister so she can clearly understand what is happening and why it is surprising.

PREPARATION NOTES

Answer keys

Check your answers against the grids below. Only the listening and reading components have an answer key; writing and speaking are assessed by a teacher.

Listening

01	B	02	C	03	D	04	A	05	B	06	C	07	D	08	A
09	B	10	C	11	D	12	A	13	B	14	B	15	C	16	D
17	A	18	B	19	C	20	B	21	C	22	D	23	A	24	B
25	C	26	D	27	A	28	B	29	C	30	D	31	A	32	B
33	B	34	C	35	D	36	A	37	B	38	C				

No.	Ans.	Part	Correct answer
1	B	Listening to Problem Solving	He was given a rental instrument that does not meet the performance needs he booked for.
2	C	Listening to Problem Solving	He has a show later and needs an instrument that works with amplified sound.
3	D	Listening to Problem Solving	She accepts that the shop caused the issue and tries to find a fair workaround.
4	A	Listening to Problem Solving	Testing the in-store electric after a quick setup at the current branch
5	B	Listening to Problem Solving	Its arrival time would be too late for when he needs to perform.
6	C	Listening to Problem Solving	He becomes willing to accept a different type of guitar if he can try it first.
7	D	Listening to Problem Solving	It gives the man a workable instrument quickly and lets the shop correct the mistake without adding new costs.
8	A	Listening to Problem Solving	The woman will prepare the guitar and paperwork while the man gets ready to try it in another room.
9	B	Listening to a Daily Conversation	They are catching up about how her first music class went and whether it suits her.
10	C	Listening to a Daily Conversation	She is more positive than she expected to be and ready to continue.

No.	Ans.	Part	Correct answer
11	D	Listening to a Daily Conversation	It makes it more likely she'll stick with the class when it gets harder to go out.
12	A	Listening to a Daily Conversation	She thought private instruction might be the better choice, but the group setting worked out.
13	B	Listening to a Daily Conversation	Try to get an instrument to practise on and return to the Saturday class.
14	B	Listening for Information	Helping him sort out which type of membership matches his experience and schedule
15	C	Listening for Information	Unlimited, because evening reservations have a weekly maximum
16	D	Listening for Information	It confirms they can work safely and manage the full studio routine on their own
17	A	Listening for Information	Practice members may book studio time, but Flex does not allow Saturday afternoon use
18	B	Listening for Information	It should build his skills first and may prevent him from paying for a plan that doesn't suit him yet
19	C	Listening for Information	He'll likely begin with the evening course and decide on a practice plan afterward if he becomes eligible
20	B	Listening to a News Item	turn unused urban space into a small but practical food source
21	C	Listening to a News Item	allow the project to move ahead without major structural work
22	D	Listening to a News Item	supply a limited local market rather than transform the whole system
23	A	Listening to a News Item	receive attention despite being less economical than conventional farming
24	B	Listening to a News Item	uses the results to decide whether similar buildings could be adapted
25	C	Listening to a Discussion	moves away from a simple Saturday plan and accepts a smaller Friday pilot
26	D	Listening to a Discussion	practical access limits at residential buildings
27	A	Listening to a Discussion	the Sunday portion would raise labour costs beyond what the launch can bear
28	B	Listening to a Discussion	combines Friday office drop-offs with Sunday home deliveries
29	C	Listening to a Discussion	operational problems that could create unhappy customers
30	D	Listening to a Discussion	stay limited if that helps the service meet the standard it promises
31	A	Listening to a Discussion	a workaround for access restrictions without paying for Sunday labour
32	B	Listening to a Discussion	check whether residential buildings might allow a later weekend delivery window

No.	Ans.	Part	Correct answer
33	B	Listening to Viewpoints	a buyer's normal right, or a controlled process limited by security and liability concerns
34	C	Listening to Viewpoints	broader repair access, but with formal standards for work on more complex devices
35	D	Listening to Viewpoints	the overall impact across a product's continued use, not just whether it can be fixed
36	A	Listening to Viewpoints	supporting a right to repair in principle, while limiting it through risk-based safeguards
37	B	Listening to Viewpoints	sets certification rules for higher-risk repairs while still allowing some broader access
38	C	Listening to Viewpoints	create a tiered repair framework that opens common fixes but imposes extra conditions on sensitive products

Reading

01 B	02 C	03 D	04 A	05 B	06 C	07 D	08 A
09 B	10 C	11 D	12 B	13 C	14 D	15 A	16 B
17 C	18 D	19 A	20 A	21 B	22 C	23 D	24 E
25 A	26 B	27 C	28 D	29 C	30 D	31 A	32 B
33 C	34 D	35 A	36 B	37 C	38 D		

No.	Ans.	Part	Correct answer
1	B	Reading Correspondence	a shipping error nearly disrupted the booth
2	C	Reading Correspondence	describe the problem and request claim details
3	D	Reading Correspondence	only one of the expected boxes had arrived
4	A	Reading Correspondence	someone still inside the theatre helped locate them
5	B	Reading Correspondence	frustration mixed with appreciation
6	C	Reading Correspondence	better than the writer feared
7	D	Reading Correspondence	Larkhall Theatre
8	A	Reading Correspondence	hotel reception
9	B	Reading Correspondence	so
10	C	Reading Correspondence	since the demo already went well

No.	Ans.	Part	Correct answer
11	D	Reading Correspondence	so that
12	B	Reading to Apply a Diagram	less practical
13	C	Reading to Apply a Diagram	like the sensible pick
14	D	Reading to Apply a Diagram	more future-proof
15	A	Reading to Apply a Diagram	\$140 more
16	B	Reading to Apply a Diagram	starting with Prototyper Plus
17	C	Reading to Apply a Diagram	His team may need client meetings and quick fixes.
18	D	Reading to Apply a Diagram	cost-aware but open to paying more
19	A	Reading to Apply a Diagram	Choose the daytime-access plan
20	A	Reading for Information	A
21	B	Reading for Information	B
22	C	Reading for Information	C
23	D	Reading for Information	D
24	E	Reading for Information	A
25	A	Reading for Information	E
26	B	Reading for Information	C
27	C	Reading for Information	E
28	D	Reading for Information	E
29	C	Reading for Viewpoints	a debate over paying people to keep a clinic place for someone else
30	D	Reading for Viewpoints	greater resentment in waiting rooms because the arrangement looks unfair
31	A	Reading for Viewpoints	Improving sign-in procedures instead of simply forbidding stand-ins
32	B	Reading for Viewpoints	the basic issue and the opposing ways people interpret it
33	C	Reading for Viewpoints	fixing the clinic system rather than relying on paid workarounds
34	D	Reading for Viewpoints	I can see why some patients would pay for that relief
35	A	Reading for Viewpoints	I do not see line holding as a simple courtesy
36	B	Reading for Viewpoints	Voss was right that the system gets harder to manage
37	C	Reading for Viewpoints	I would not dismiss Cormac's point about workers and parents
38	D	Reading for Viewpoints	people would have less reason to buy this workaround



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