

CANADIAN ENGLISH LANGUAGE PROFICIENCY INDEX PROGRAM

CELP

Practice papers · Study booklet

INSIDE THIS BOOKLET

SECTION 1	Listening	38 questions	≈ 47–55 minutes
SECTION 2	Reading	38 questions	≈ 55–60 minutes
SECTION 3	Writing	2 tasks	≈ 53 minutes
SECTION 4	Speaking	8 tasks	≈ 15–20 minutes

NAME

DATE

SCORE

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A practice booklet to print or complete on screen. Answer keys for the listening and reading components are provided at the end.

CONTENTS

Inside this booklet

SECTION 1	Listening	38 questions · ≈ 47–55 minutes
SECTION 2	Reading	38 questions · ≈ 55–60 minutes
SECTION 3	Writing	2 tasks · ≈ 53 minutes
SECTION 4	Speaking	8 tasks · ≈ 15–20 minutes
ANSWER KEYS	<i>Listening & Reading</i>	Answer keys

HOW TO USE THIS BOOKLET

- Work through one component at a time, keeping to the duration shown.
- For the listening component, open the audio links from the digital booklet.
- Mark your answers, then check them against the answer keys at the end.

Listening

38 questions **Duration** ≈ 47–55 minutes

Open the audio link for each part, listen, then choose the single best answer for each question. In the real test each recording plays once.

PART 1

Listening to Problem Solving

▶ Dialogue

1 What problem is the woman mainly calling about?

- A Her trainer cancelled her next two sessions.
- B Her doctor's note was rejected by the gym.
- C She was charged during a period when her membership should have been paused.
- D Her membership was ended earlier than she expected.

2 Why did the billing error happen?

- A The hold was entered to begin later than it should have.
- B The woman forgot to send the request before the deadline.
- C The gym could not open the medical document she emailed.
- D The account was billed twice in the same week by the bank.

3 What does the woman's comment about her budget suggest?

- A She plans to cancel the membership permanently.
- B She thinks the refund amount will be very small.
- C She is upset about paying for training sessions she missed.
- D Getting the money returned soon matters to her financially.

4 According to the man, when should the refund appear?

- A By the end of next month
- B Within three to five business days
- C After the next account statement
- D In about ten days

5 What additional issue comes up during the call?

- A Her personal training sessions are not paused automatically.
- B Her account email needs to be changed before the refund.
- C Her injury note only covers one month of absence.
- D Her membership freeze is limited to four weeks.

6 Why does the woman choose to extend her remaining sessions instead of rescheduling them now?

- A She wants to switch to a different trainer first.
- B She expects to travel in late summer for work.
- C She has already decided to stop doing physiotherapy.
- D She does not yet know when she will be ready to exercise again.

7 How does the man seem to handle the situation overall?

- A He sounds doubtful that the woman followed the rules.
- B He is helpful and tries to fix more than one part of the problem.
- C He avoids making changes until a manager approves them.
- D He becomes less patient when the woman mentions her budget.

8 What will most likely happen next after the call?

- A The woman will visit the gym to sign a new contract.
- B The trainer will call immediately to book two classes.
- C The woman will receive a message confirming the updates to her account.
- D The refund will be given to her in cash at the front desk.

Listening to a Daily Conversation

▶ Dialogue

9 Why did the man choose the morning boxing class?

- A He wanted to train before work every day.
- B The class he preferred no longer had any space.
- C His sister asked him to keep Saturday evenings free.
- D The morning instructor had been recommended by his team.

10 What delayed the man's sister's move?

- A She had not finished packing her furniture.
- B Her new landlord changed the rental price.
- C The moving company cancelled at the last minute.
- D A maintenance problem was discovered in the apartment.

11 What does the man mainly want to enjoy at the food market?

- A The entertainment being offered there.
- B The chance to buy fresh produce.
- C The new stand with spicy products.
- D The opportunity to meet local artists.

12 What can be understood about the woman's reaction to the man's first week at work?

- A She thinks he accepted the job too quickly.
- B She is surprised that his co-workers ignored him.
- C She believes it is normal that he needs time to adjust.
- D She expects him to change departments soon.

13 What will the man most likely do after visiting the market this weekend?

- A Ask Daniel to join the boxing class with him.
- B Tell the woman whether it would be a good outing for next weekend.
- C Help his sister look for another apartment right away.
- D Invite the woman to the outdoor movie later that evening.

PART 3

Listening for Information

▶ Information

14 What is the main purpose of this talk?

- A To compare several grocery stores in Bellmere
- B To explain how a grocery delivery service operates
- C To persuade customers to work as delivery drivers
- D To describe problems with online payment systems

15 When can customers still get their groceries on the same day?

- A If they select the three-hour delivery window
- B If they place the order before 9 a.m.
- C If their total is more than \$60
- D If they submit the order before mid-afternoon

16 Which choice correctly describes the express delivery option?

- A It is faster than standard delivery and has an added charge.
- B It is free for apartment residents and arrives in one hour.
- C It replaces same-day service for orders made after 2 p.m.
- D It includes reusable bags but does not allow substitutions.

17 Why might a customer want to change the substitution setting?

- A They want the driver to leave the order in the lobby.
- B They prefer to pay the delivery fee in cash.
- C They do not want alternate items chosen for them.
- D They need to shorten the delivery window.

18 What does the speaker suggest customers do after placing an order?

- A Prepare reusable bags for the driver to take away
- B Stay alert for messages in case directions are needed
- C Call customer service to confirm the delivery time
- D Meet the driver outside the building entrance

19 What can be inferred about reusable bags in this service?

- A Customers must drop them off at a service counter.
- B Drivers collect them only with express orders.
- C They are left only when the order is above \$60.
- D The company has a system to pick them up later.

PART 4

Listening to a News Item

▶ News

20 What is the central focus of this news report?

- A A proposal to raise disposal fees for all food businesses immediately
- B A labour dispute involving restaurant staff in the harbour district
- C An effort to broaden a successful food-waste reduction trial in Bellmere
- D A decision to replace private contractors with municipal inspectors

21 Which finding appears to have encouraged officials to widen the program?

- A The trial produced measurable reductions in both waste and operating expenses
- B Most restaurant owners requested that participation become mandatory
- C Lunch sales increased sharply once the software was introduced
- D The software removed the need for staff training and manual reporting

22 Why are some restaurant owners still hesitant about the expansion, despite the reported benefits?

- A They were excluded from the first phase and distrust the published results
- B They believe the system mainly benefits large chain restaurants
- C They object to the plan to delay implementation until early next year
- D They are concerned that the extra training and record-keeping may strain busy operations

23 What can be inferred about the city's longer-term intentions if the full evaluation is favourable?

- A It may shift restaurant oversight entirely to the private firm
- B It could use the pilot's results to influence broader regulations for the industry
- C It will likely limit the program to the original 18 restaurants
- D It may suspend landfill targets until the harbour district reports back

24 Which operational issue did the tracking system help reveal during the pilot?

- A Restaurants tended to buy too much stock before the middle of the week
- B Restaurants were understaffed primarily during evening delivery periods
- C Restaurants faced recurring software failures at the end of each month
- D Restaurants saw the greatest waste in seasonal dessert preparation

PART 5

Listening to a Discussion

► Dialogue

25 Why does the man continue to favour the lodge option, despite acknowledging its higher cost?

- A He believes remote participation would allow more staff to attend at once.
- B He thinks a separate setting would better encourage meaningful connection and signal genuine commitment.
- C He expects the facilitators at the lodge to be easier to coordinate than local consultants.
- D He assumes transportation expenses would be offset by lower program fees.

26 What is the woman's main objection to the hybrid model when she first responds to it?

- A It would require two different budgets for the same event.
- B It would make team leads responsible for running online sessions.
- C It would be too difficult for warehouse staff to access the technology.
- D It would weaken the sense that staff were truly stepping away from regular work.

27 What concern does the third speaker raise about limiting the lodge event to only some employees?

- A It could be interpreted as preferential treatment rather than a shared benefit.
- B It might force managers to cancel the on-site sessions entirely.
- C It would likely reduce the quality of the facilitators' materials.
- D It could make the survey findings appear less serious than expected.

28 When the first woman says they may be framing the decision too narrowly, what is she implying?

- A They should postpone the retreat until stronger survey data are available.
- B They have spent too much time comparing prices instead of venues.
- C They need to clarify the retreat's underlying purpose before choosing a format.
- D They should let department heads decide separately what their teams need.

- 29** Which statement best reflects the man's attitude toward the half-day office option near the end of the discussion?
- A He remains cautious, but he is prepared to support it if interruptions are controlled.
 - B He endorses it enthusiastically because it preserves all the benefits of the lodge.
 - C He rejects it because managers would never agree to suspend regular duties.
 - D He prefers it only because the hybrid model has become too expensive.
- 30** Why does the third speaker consider accessibility more important than team cohesion?
- A She doubts that wellness programming can improve relationships across departments.
 - B She believes cohesion matters only for office employees, not shift workers.
 - C She expects staff morale to improve automatically once attendance is voluntary.
 - D She thinks a retreat fails in principle if the employees needing support most cannot reasonably take part.
- 31** What can be inferred about the group's final decision?
- A They have committed to the lodge retreat and are choosing meal options next.
 - B They are leaning toward two protected on-site sessions while keeping one alternative in reserve.
 - C They have agreed to run a hybrid pilot before making a larger investment.
 - D They are abandoning the retreat and replacing it with department meetings.
- 32** Which of the following would the third speaker most likely support, based on her comments throughout the discussion?
- A A single premium event that rewards the highest-performing teams
 - B An online-only program that lets staff participate whenever convenient
 - C A schedule designed so employees on different shifts can attend equivalent sessions
 - D A retreat led internally to reduce costs, even if attendance is uneven

PART 6

Listening to Viewpoints

▶ Viewpoints

33 Which viewpoint treats public transit primarily as a tool for strengthening economic activity rather than as a social or environmental service?

- A The suburban residents who prefer spending on roads because they see more universal use there

- B The business groups that connect dependable service with worker productivity and customer access

- C The social policy advocates who focus on access for people facing mobility and income barriers

- D The fiscally cautious observers who want agencies to improve management before expanding budgets

34 Why do environmental planners object to evaluating transit mainly through yearly ridership figures?

- A They believe fare revenue should be the principal indicator of whether new routes are justified

- B They argue that ridership data usually exaggerates the benefits of suburban commuter lines

- C They maintain that annual counts ignore the convenience expectations of occasional riders

- D They suggest that a narrow short-term measure misses broader environmental and land-use gains

35 What is implied about the suburban residents' position on taxation for transit?

- A They are reluctant to finance a system they regard as peripheral to their own daily routines

- B They support new transit taxes if the money is reserved for express rail rather than buses

- C They oppose all public spending on transportation unless private operators are involved

- D They are mainly concerned that downtown riders receive discounts unavailable elsewhere

36 Which statement best captures how the fiscally cautious camp differs from outright opponents of transit spending?

- A They accept environmental arguments but reject the idea that transit contributes to economic growth

- B They favour rapid expansion now and assume administrative problems can be solved later

- C They are not dismissing investment itself, but they want stricter performance and transparency first

- D They think transit should serve only essential riders rather than the general public

37 Which group would be most likely to agree that underfunded transit can indirectly limit a person's life chances, even when that effect is not immediately visible?

A Business associations concerned with delays that reduce commercial efficiency

B Social policy advocates focused on access to work, study, and care

C Environmental planners interested in compact urban development over time

D Suburban taxpayers who want infrastructure spending to reflect broad usage

38 What overall position does the speaker ultimately adopt?

A Transit expansion should pause until roads and emergency corridors have been fully upgraded

B Public transit should be funded only where immediate financial returns can be demonstrated

C The competing arguments are evenly balanced, so no clear policy direction can yet be defended

D Continued investment is warranted, but it should be accompanied by concrete accountability measures

Reading

38 questions **Duration** ≈ 55–60 minutes

Read each text, then choose the single best answer for each question.

PART 1

Reading Correspondence

Read the message and the reply. For each numbered blank in the reply, choose the word or phrase that fits best.

Workplace shift coverage for a farm market event

Can you swap shifts for the Harvest Tasting?

Hi Priya,

I'm writing because I need help with my shift at Spruce & Ember Farm Market on June 20. I'm supposed to work the outdoor tasting table from 11:00 a.m. to 4:00 p.m., but my landlord just scheduled a plumbing repair in my apartment that afternoon, and I need to be there to let the contractor in.

Would you be able to switch with me? You mentioned last week that you prefer customer-facing tasks to stocking shelves, so I thought the tasting table might suit you better anyway. If you can take my shift, I can cover your early morning bakery restock next Tuesday from 6:30 to 10:00 a.m.

A few details: the tasting table is beside the greenhouse entrance, and the event is for the new honey-roasted pear jam. Lena Ortiz from product demos will bring the sample trays at 10:45. Customers with food allergies should be told that the jam contains almonds. Also, please wear the green market apron, not the black one, because the event photos are for our summer flyer.

Thanks for considering this.

Mason

Re: Can you swap shifts for the Harvest Tasting?

Hi Mason,

I can help you out on June 20, so your shift swap should be fine. I actually enjoy speaking with customers, (1) _____ working at the tasting table sounds like a better fit for me than doing shelf stock in the back.

I just have a couple of questions before I confirm everything. First, could you text me the best time to arrive if I want a few minutes to set up calmly? You said someone is bringing the trays, (2) _____ I don't want to be late if there are signs or napkins to arrange first.

Second, thanks for mentioning the allergy note. I'll make sure to tell shoppers that the jam (3) _____ almonds, and I'll also put that information near the samples if there's a small sign available.

I'm happy to wear the (4) _____ apron for the photos. Also, your offer to cover my bakery shift next Tuesday is (5) _____. I've been trying to avoid the early start that week.

Before I say yes officially, I want to confirm a few details: the table is by the (6) _____ entrance, Lena (7) _____ will bring the trays, the product is the new (8) _____, and I should mention that it contains (9) _____. I'll also wear the (10) _____ apron, and in return you'll cover my (11) _____ shift next Tuesday.

Priya

1 Blank 1

A unless

B so

C although

D while

2 Blank 2

A or

B because

C if

D but

3

Blank 3

A contains

B spills

C heats

D covers

4

Blank 4

A plain

B formal

C green

D spare

5

Blank 5

A unclear

B helpful

C costly

D unlikely

6

Blank 6

A loading

B front

C side

D greenhouse

7

Blank 7

A Ortiz

B Martel

C Santos

D Breen

8

Blank 8

A apple butter

B berry syrup

C honey-roasted pear jam

D peach chutney

9

Blank 9

A walnuts

B almonds

C sesame

D peanuts

10

Blank 10

A black

B striped

C cotton

D green

11

Blank 11

A early morning bakery restock

B closing cashier

C produce delivery

D greenhouse cleanup

PART 2

Reading to Apply a Diagram

Read the information in the diagram and the message, then answer the questions.

Fitness studio membership plans

Larkspur Fitness Studio Membership Options

| Plan | Monthly Fee | Contract | Class Access | Guest Privilege | Booking Window | Extras |

-----|-----|-----|-----|-----|-----|-----
-----|-----|-----|-----|-----|

| Flex Pass | \$39 | Month-to-month | 4 group classes per month | None | 3 days | Locker rental not included |

| Daytime Plus | \$52 | 3 months | Unlimited classes before 4:00 p.m. only | 1 guest pass each month | 5 days | Free towel service |

| Full Access | \$68 | 6 months | Unlimited classes at all times | 2 guest passes each month | 7 days | Free towel service; 1 locker rental included |

| Weekend Saver | \$44 | 2 months | Unlimited classes on Saturdays and Sundays | None | 4 days | One free smoothie per month |

| Team Duo | \$110 | 6 months | Unlimited classes at all times for 2 people | No extra guest passes | 7 days | 2 locker rentals included |

| Student Start | \$35 | 4 months | 6 group classes per month | None | 3 days | Valid student ID required |

Message

Hi, I'm helping my cousin Niko choose a membership at Larkspur Fitness Studio. He works evenings, so he wants to attend daytime classes only. He does not want a contract longer than three months, and he would like at least one guest pass so he can bring a friend occasionally. He also hopes to keep the cost as low as possible. Could you look at the chart and tell me which option fits him best, and answer a few other questions I have?

12 Which membership should Niko choose?

A Flex Pass

B Daytime Plus

C Full Access

D Weekend Saver

13 Why is Full Access not the best choice for Niko?

A It has no guest pass

B It allows only morning classes

C It costs more than Team Duo

D Its contract is too long

14 A member wants unlimited classes at any time but does not need a plan for two people. Which plan fits best?

A Daytime Plus

B Weekend Saver

C Full Access

D Student Start

15 Which plan gives the earliest booking access for one person at the lowest monthly fee?

A Daytime Plus

B Full Access

C Team Duo

D Flex Pass

16 If someone only works out on weekends and wants the shortest contract among weekend-suitable plans, which plan should they pick?

A Weekend Saver

B Full Access

C Flex Pass

D Team Duo

17 Which membership is clearly intended for a pair rather than a single member?

A Weekend Saver

B Full Access

C Team Duo

D Student Start

18 A customer wants the cheapest plan that includes some classes but does not require student identification. Which option matches that need?

A Flex Pass

B Student Start

C Weekend Saver

D Daytime Plus

19 What can be inferred about Daytime Plus compared with Flex Pass?

A It is cheaper each month

B It includes fewer total classes

C It offers no extra services

D It suits regular daytime users better

PART 3

Reading for Information

Read the passage. Each paragraph is labelled with a letter. Answer the questions.

Urban wildlife management

How One City Reduced Conflicts with Urban Foxes

A

In the fictional city of Bellmare, sightings of red foxes increased as new housing spread into open fields. Residents reported tipped garbage bins, missing pet food, and dens under backyard sheds. In response, the local environmental office launched the FoxWise program. Instead of removing animals immediately, staff first studied where and when conflicts happened. They found that most complaints were linked to easy access to food rather than aggressive behaviour by the foxes.

B

FoxWise then focused on prevention. Households in the busiest reporting zones received locking bin straps and simple guides on storing pet food indoors. The city also asked builders to close gaps beneath decks and garden structures before the spring breeding season. These steps were chosen because they reduced attractive shelter and food sources at the same time. Officials stressed that feeding foxes, even out of curiosity, made the animals bolder around people.

C

After one year, the environmental office compared complaint records from before and after the program began. Calls about overturned garbage dropped sharply in areas that used the bin straps regularly. However, the total number of fox sightings stayed about the same. Staff said this was not a failure. The aim was not to make foxes disappear, but to lower the number of negative encounters while allowing the animals to remain part of the local ecosystem.

D

The program still has limits. Some residents expect a quick solution and become frustrated when they continue to see foxes near parks or laneways. In addition, renters cannot always make repairs to outdoor structures without a landlord's approval. For that reason, FoxWise recently began working with property owners and neighbourhood associations, hoping to expand prevention measures beyond single households. The office says long-term success depends on steady public cooperation, not one-time action.

20 In which paragraph is the main cause of most fox-related complaints identified as something people can control?

A B

B A

C D

D Not given in the passage

21 Which paragraph would help a reader who wants to know why the city did not judge the program only by how many foxes were seen?

A C

B A

C Not given in the passage

D D

22 In which paragraph is there information about a barrier that may stop some residents from making physical changes on their property?

A A

B Not given in the passage

C C

D D

23 Which paragraph explains measures that were selected because they addressed two related problems at once?

A D

B A

C B

D Not given in the passage

24 In which paragraph is it suggested that some people misunderstood what a successful result would look like?

A B

B C

C Not given in the passage

D A

25 Which paragraph mentions that the city first gathered evidence before deciding how to respond?

A A

B C

C Not given in the passage

D D

26 In which paragraph is a warning given that human behaviour can unintentionally make foxes less cautious?

A C

B Not given in the passage

C B

D D

27 Which paragraph states that veterinary clinics were asked to report fox injuries caused by traffic?

A B

B Not given in the passage

C C

D D

28 What is the main purpose of the passage?

A To argue that urban foxes should be removed from residential areas

B To compare several wild animal control methods used by different cities

C To teach homeowners how to build shelters that keep foxes away

D To explain how one local program tried to reduce conflict between people and foxes

PART 4

Reading for Viewpoints

Read the article and the comment that follows it, then answer the questions.

Workplace culture and remote work

Why Offices Should Earn the Commute

At many companies in Alderwick, the debate over remote work has hardened into a slogan contest. Managers say employees belong back at their desks. Workers reply that productivity did not collapse when kitchens became offices. Both sides are partly right, but the wrong question is driving the argument. Instead of asking how many days people must be in the office, employers should ask what the office is actually for.

For routine tasks, the answer is often: not much. Writing reports, processing invoices, coding, and answering straightforward messages can usually be done anywhere with a reliable connection. Requiring people to spend an hour commuting merely to sit in video calls with colleagues in the next room is not discipline; it is waste dressed up as tradition.

Yet the case for keeping offices does not disappear. New employees learn faster when they can overhear how experienced staff solve problems. Sensitive discussions are often better in person, where tone is easier to read and misunderstandings can be corrected quickly. Teams also build trust through small, unscheduled exchanges that rarely happen in a calendar invite.

That is why blanket policies fail. A rigid return-to-office rule ignores the fact that some work demands concentration, while some demands collaboration. But a fully remote model can quietly create another problem: it tends to favour people who already know the system. Veterans cope; newcomers drift. Over time, a company may look efficient on paper while becoming weaker at mentoring, creativity, and shared standards.

The practical solution is not to count chairs but to design purpose. If a team is coming in, there should be a reason: training, planning, problem-solving, or difficult conversations. If there is no clear collective benefit, people should be trusted to work elsewhere. In other words, offices should stop being symbols of control and become tools used with intention. Employers who can explain why a meeting or workday must happen in person will get more cooperation than those who simply demand attendance.

Comment: Flexibility Sounds Fair, but It Is Not Always Equal

I agree that forcing everyone back to the office just to prove they are working is hard to defend. Still, the article assumes employees have enough control over their schedules to benefit equally from flexibility. In many workplaces, that is not true. People with seniority often get the best hybrid arrangements, while newer staff are told to be "team players." So flexibility can become a reward for status rather than a sensible way to organize work.

I also think the writer is too optimistic about offices becoming purposeful overnight. Unless managers are trained to run better in-person days, staff may still commute for meetings that could have been emails. In that case, the office remains a habit, not a tool. A fairer approach would start with clear rules: which tasks require presence, who decides, and how exceptions are handled.

Most of all, companies should judge workers by results, not by how visible they are. Otherwise, hybrid work will simply (1) _____ old office politics in a new form. Purpose matters, but so does accountability. If leaders cannot explain why one person must come in while another stays home, employees will (2) _____ the policy. And if junior staff are expected to learn by being present, then managers should also be present often enough to (3) _____. Without that consistency, "mentoring" becomes an excuse. In the end, a good hybrid system needs not only flexibility but also (4) _____ so people know the rules apply to everyone.

29 What is the author's main argument in the article?

- A Companies should require most employees to return because in-person work is usually more productive.
- B Remote work works best when offices are gradually closed to reduce unnecessary costs.
- C Employers should decide office attendance based on the purpose of the work, not on fixed attendance rules.
- D Workers and managers disagree mainly because they define productivity in completely different ways.

30 Why does the author describe some commuting as "waste dressed up as tradition"?

- A Because some employees travel to the office even when their tasks could be done just as effectively elsewhere.
- B Because companies spend too much money maintaining office buildings that are already outdated.
- C Because staff members often waste time chatting in person instead of completing urgent assignments.
- D Because workers are expected to use video calls rather than meet face to face when problems arise.

31 According to the article, what is one risk of a fully remote workplace?

A Employees may become less interested in staying with the company for many years.

B Routine administrative work may become harder to complete on time.

C Managers may lose the ability to measure productivity accurately.

D Newer employees may have a harder time learning informal practices and getting guidance.

32 What is the purpose of the paragraph beginning "Yet the case for keeping offices does not disappear"?

A To admit that the earlier criticism of commuting was too harsh and should be withdrawn.

B To show that the author supports offices for specific benefits, even while rejecting blanket attendance demands.

C To argue that sensitive conversations should always happen in person rather than online.

D To prove that experienced staff are more productive when they supervise newer workers directly.

33 Which situation would the author most likely support?

A A company requires everyone to attend three fixed office days each week, regardless of role.

B A team comes in for training and planning sessions, but completes solo tasks remotely when appropriate.

C A department eliminates office space because most employees prefer working from home.

D A manager lets each employee choose any schedule without explaining team expectations.

34 Blank 1

A ignore

B reduce

C clarify

D recreate

35 Blank 2

A question

B celebrate

C expand

D finalize

36 Blank 3

A save commuting costs

B approve exceptions quickly

C support that learning

D observe employee attendance

37 Blank 4

A patience

B consistency

C privacy

D speed

38 How does the commenter differ from the article writer?

A The commenter is more concerned that hybrid policies can be applied unfairly, especially between senior and junior staff.

B The commenter believes offices no longer serve any useful purpose in modern workplaces.

C The commenter thinks remote work mainly fails because employees do not trust managers.

D The commenter rejects the idea that results should matter more than visibility at work.

Writing

2 tasks **Duration** ≈ 53 minutes

Complete both tasks, following the prompt and the suggested word count.

Speaking

8 tasks **Duration** ≈ 15–20 minutes

Prepare, then speak your response aloud for each task, as in real test conditions.

Task 1 - Giving Advice

Talk to Daniel. Give him advice about how he can improve his sleep habits and have more energy during the day. Explain your reasons.

Giving Advice

Your coworker Daniel has been feeling very tired lately because he stays up late watching shows on his phone. He wants to have more energy during the day, but he is not sure how to change his routine.

TASK

Talk to Daniel. Give him advice about how he can improve his sleep habits and have more energy during the day. Explain your reasons.

PREPARATION NOTES

Task 2 - Talking about a Personal Experience

Describe this experience in detail. Say what happened, when it happened, who was involved, what you did to help, and how you felt about it. Explain why this experience was meaningful to you.

Talking about a Personal Experience

Talk about a time when you helped someone with a problem or a difficult situation.

TASK

Describe this experience in detail. Say what happened, when it happened, who was involved, what you did to help, and how you felt about it. Explain why this experience was meaningful to you.

PREPARATION NOTES

Task 3 - Describing a Scene

Describe what is happening in the picture in as much detail as possible, as if you are speaking to someone who cannot see it.

Describing a Scene

You are looking at a picture of a busy place in everyday life.

TASK

Describe what is happening in the picture in as much detail as possible, as if you are speaking to someone who cannot see it.

PREPARATION NOTES

Task 4 - Making Predictions

Describe what you think will happen next in the picture and explain why, based on what you can see.

Making Predictions

You are looking at a picture of a busy outdoor farmers' market. Think about what is likely to happen next in this scene.

TASK

Describe what you think will happen next in the picture and explain why, based on what you can see.

PREPARATION NOTES

Task 5 - Comparing and Persuading

Choose ONE option and persuade Maya that it is the better choice for her. Explain why your choice is more suitable and mention the advantages over the other option.

Comparing and Persuading

Your cousin Maya wants to take a short weekend course to improve her cooking skills. She can only afford to sign up for one course this month, so you need to help her choose the better option.

TASK

Choose ONE option and persuade Maya that it is the better choice for her. Explain why your choice is more suitable and mention the advantages over the other option.

PREPARATION NOTES

Task 6 - Dealing with a Difficult Situation

Talk to your friend. Explain the situation tactfully, tell them what you have decided to do, and try to keep the friendship positive.

Dealing with a Difficult Situation

Your close friend asked you to help at their apartment move this Saturday, and you already agreed. Yesterday, your supervisor posted the work schedule, and you were assigned an extra shift on the same day because a co-worker is away. If you skip work, your supervisor may think you are unreliable. If you cancel on your friend, they will be disappointed because they are counting on you and do not have many people to help.

TASK

Talk to your friend. Explain the situation tactfully, tell them what you have decided to do, and try to keep the friendship positive.

PREPARATION NOTES

Task 7 - Expressing Opinions

Do you agree or disagree that working from home several days a week is better than working in the office full-time? Give reasons for your opinion and include examples from your own experience or observations.

Expressing Opinions

Some people believe that employees should be allowed to work from home several days a week, while others think it is better for everyone to work in the office full-time.

TASK

Do you agree or disagree that working from home several days a week is better than working in the office full-time? Give reasons for your opinion and include examples from your own experience or observations.

PREPARATION NOTES

Task 8 - Describing an Unusual Situation

Describe the unusual situation so your sister can clearly imagine what is happening and understand why it is surprising.

Describing an Unusual Situation

You are on the phone with your sister, and you want to tell her about something strange you just saw at a grocery store.

TASK

Describe the unusual situation so your sister can clearly imagine what is happening and understand why it is surprising.

PREPARATION NOTES

Answer keys

Check your answers against the grids below. Only the listening and reading components have an answer key; writing and speaking are assessed by a teacher.

Listening

01	C	02	A	03	D	04	B	05	A	06	D	07	B	08	C
09	B	10	D	11	A	12	C	13	B	14	B	15	D	16	A
17	C	18	B	19	D	20	C	21	A	22	D	23	B	24	A
25	B	26	D	27	A	28	C	29	A	30	D	31	B	32	C
33	B	34	D	35	A	36	C	37	B	38	D				

No.	Ans.	Part	Correct answer
1	C	Listening to Problem Solving	She was charged during a period when her membership should have been paused.
2	A	Listening to Problem Solving	The hold was entered to begin later than it should have.
3	D	Listening to Problem Solving	Getting the money returned soon matters to her financially.
4	B	Listening to Problem Solving	Within three to five business days
5	A	Listening to Problem Solving	Her personal training sessions are not paused automatically.
6	D	Listening to Problem Solving	She does not yet know when she will be ready to exercise again.
7	B	Listening to Problem Solving	He is helpful and tries to fix more than one part of the problem.
8	C	Listening to Problem Solving	The woman will receive a message confirming the updates to her account.
9	B	Listening to a Daily Conversation	The class he preferred no longer had any space.
10	D	Listening to a Daily Conversation	A maintenance problem was discovered in the apartment.

No.	Ans.	Part	Correct answer
11	A	Listening to a Daily Conversation	The entertainment being offered there.
12	C	Listening to a Daily Conversation	She believes it is normal that he needs time to adjust.
13	B	Listening to a Daily Conversation	Tell the woman whether it would be a good outing for next weekend.
14	B	Listening for Information	To explain how a grocery delivery service operates
15	D	Listening for Information	If they submit the order before mid-afternoon
16	A	Listening for Information	It is faster than standard delivery and has an added charge.
17	C	Listening for Information	They do not want alternate items chosen for them.
18	B	Listening for Information	Stay alert for messages in case directions are needed
19	D	Listening for Information	The company has a system to pick them up later.
20	C	Listening to a News Item	An effort to broaden a successful food-waste reduction trial in Bellmere
21	A	Listening to a News Item	The trial produced measurable reductions in both waste and operating expenses
22	D	Listening to a News Item	They are concerned that the extra training and record-keeping may strain busy operations
23	B	Listening to a News Item	It could use the pilot's results to influence broader regulations for the industry
24	A	Listening to a News Item	Restaurants tended to buy too much stock before the middle of the week
25	B	Listening to a Discussion	He thinks a separate setting would better encourage meaningful connection and signal genuine commitment.
26	D	Listening to a Discussion	It would weaken the sense that staff were truly stepping away from regular work.
27	A	Listening to a Discussion	It could be interpreted as preferential treatment rather than a shared benefit.
28	C	Listening to a Discussion	They need to clarify the retreat's underlying purpose before choosing a format.
29	A	Listening to a Discussion	He remains cautious, but he is prepared to support it if interruptions are controlled.
30	D	Listening to a Discussion	She thinks a retreat fails in principle if the employees needing support most cannot reasonably take part.
31	B	Listening to a Discussion	They are leaning toward two protected on-site sessions while keeping one alternative in reserve.

No.	Ans.	Part	Correct answer
32	C	Listening to a Discussion	A schedule designed so employees on different shifts can attend equivalent sessions
33	B	Listening to Viewpoints	The business groups that connect dependable service with worker productivity and customer access
34	D	Listening to Viewpoints	They suggest that a narrow short-term measure misses broader environmental and land-use gains
35	A	Listening to Viewpoints	They are reluctant to finance a system they regard as peripheral to their own daily routines
36	C	Listening to Viewpoints	They are not dismissing investment itself, but they want stricter performance and transparency first
37	B	Listening to Viewpoints	Social policy advocates focused on access to work, study, and care
38	D	Listening to Viewpoints	Continued investment is warranted, but it should be accompanied by concrete accountability measures

Reading

01	B	02	D	03	A	04	C	05	B	06	D	07	A	08	C
09	B	10	D	11	A	12	B	13	D	14	C	15	B	16	A
17	C	18	A	19	D	20	B	21	A	22	D	23	C	24	B
25	A	26	C	27	B	28	D	29	C	30	A	31	D	32	B
33	B	34	D	35	A	36	C	37	B	38	A				

No.	Ans.	Part	Correct answer
1	B	Reading Correspondence	so
2	D	Reading Correspondence	but
3	A	Reading Correspondence	contains
4	C	Reading Correspondence	green
5	B	Reading Correspondence	helpful
6	D	Reading Correspondence	greenhouse
7	A	Reading Correspondence	Ortiz
8	C	Reading Correspondence	honey-roasted pear jam
9	B	Reading Correspondence	almonds

No.	Ans.	Part	Correct answer
10	D	Reading Correspondence	green
11	A	Reading Correspondence	early morning bakery restock
12	B	Reading to Apply a Diagram	Daytime Plus
13	D	Reading to Apply a Diagram	Its contract is too long
14	C	Reading to Apply a Diagram	Full Access
15	B	Reading to Apply a Diagram	Full Access
16	A	Reading to Apply a Diagram	Weekend Saver
17	C	Reading to Apply a Diagram	Team Duo
18	A	Reading to Apply a Diagram	Flex Pass
19	D	Reading to Apply a Diagram	It suits regular daytime users better
20	B	Reading for Information	A
21	A	Reading for Information	C
22	D	Reading for Information	D
23	C	Reading for Information	B
24	B	Reading for Information	C
25	A	Reading for Information	A
26	C	Reading for Information	B
27	B	Reading for Information	Not given in the passage
28	D	Reading for Information	To explain how one local program tried to reduce conflict between people and foxes
29	C	Reading for Viewpoints	Employers should decide office attendance based on the purpose of the work, not on fixed attendance rules.
30	A	Reading for Viewpoints	Because some employees travel to the office even when their tasks could be done just as effectively elsewhere.
31	D	Reading for Viewpoints	Newer employees may have a harder time learning informal practices and getting guidance.
32	B	Reading for Viewpoints	To show that the author supports offices for specific benefits, even while rejecting blanket attendance demands.
33	B	Reading for Viewpoints	A team comes in for training and planning sessions, but completes solo tasks remotely when appropriate.
34	D	Reading for Viewpoints	recreate
35	A	Reading for Viewpoints	question

No.	Ans.	Part	Correct answer
36	C	Reading for Viewpoints	support that learning
37	B	Reading for Viewpoints	consistency
38	A	Reading for Viewpoints	The commenter is more concerned that hybrid policies can be applied unfairly, especially between senior and junior staff.

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